

# Gadona E-Letter

THE VOICE OF NCS

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*Below: Making travel a breeze on Lihir – NCS Travel's supervisor, Lenna Wangi.*

## Highlights in this issue

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- Safety Officers Graduate with Top Marks
- Workforce Localisation Success at Hidden Valley

## Lihir Travel Team – Making Travel a Breeze

One of the most demanding places to work on any remotely located site is in the Travel Department. Last minute changes to flight schedules, cancelled flights, peak demand periods such as Christmas, and an exhausted FIFO workforce who “just want to get home NOW” all combine to make the Travel Department’s work rather challenging. However, if you also factor in troublesome ash-belching volcanoes, heavy storms, and landowner disputes then you’ve really got your work cut out for you.

Lihir is fortunate to have Lenna Wangi calmly and competently heading up the NCS Travel Department. Together with Adrianna Moses and Brian Hira she takes care of nearly 200 FIFOs both national and expatriate, booking domestic flights for them as well as flights throughout South East Asia, Australia, Europe and America. Lenna’s team also organises travel for business partners, visitors and other NCS site employees when necessary.

“The most important thing for our department to focus on other than providing excellent customer service, is working as a team.” Lenna says



“there’s no challenge that Adrianna, Brian and I can’t overcome, as long as we tackle it as a team.” One challenge they’re currently meeting is their incorporation into a joint service provider – Anitua Corporate Travel – which is headed up by Anitua Corporate Services’ Travel Coordinator, Terry Bywater. Irrespective of what challenge is thrown at them though, Lenna and her team will keep smiling and making sure that everyone gets to and from site as safely and efficiently as possible.



Meeting the challenge  
*every day*



*Adrianna Moses and Brian Hira.*

**Did you work  
safely today ...  
or, were you  
just lucky?**





HSEQ&T General Manger Julian Fenn presenting Poliap Kitemong with his Safety Officer certificate.

## Safety Officers Graduate with Top Marks

Poliap Kitemong (PNGDF) and Elvis Saitere (Lihir) excelled in their Safety Officer Level 1 course recently achieving very high marks of 97% and 99% respectively. Their impressive scores are a result of not only the effort they put into their studies but the quality of NCS's OHS traineeship program. Poliap and Elvis proudly received their certificates at

the Port Moresby office from HSEQ&T General Manager, Julian Fenn. Upon congratulating the two men, Julian said "having well trained Safety Officers like Poliap and Elvis at all of our sites is critical to ensuring we continue to work safely at all times and therefore look after ourselves, our colleagues, and our clients."

## Workforce Localisation Success at Hidden Valley

NCS is proud of the way it recruits, trains and develops the local workforces of its multiple sites. Likewise, it is just as proud of the successes of its local recruits. Kagowe Yandi is but one of many Hidden Valley local recruits. Through hard work and determination he has steadily progressed from being "just an apprentice chef" to Chef Manager and most recently Site Supervisor. From Winima Village in Wau and one of Hidden Valley's first apprentice chefs he is now one of the site's first senior local members of staff. A highly valued member of our NCS family we wish

Kagowe all the best in his new position. Keep up the good work!



Kagowe Yandi is living proof of NCS's commitment to workforce localization.

### NCS STAFF COMPETITION

Short of Kina? Why not contribute an article for the next Gadona newsletter for your chance to win a cash prize! K100 & K200 prizes up for grabs! (K500 total maximum prize pool.)

# BE IN IT TO WIN IT!

Send your articles/entries to: [newsletter@anitua.com.pg](mailto:newsletter@anitua.com.pg)

Senior management is excluded from this competition. Judge's decision is final and no correspondence will be entered in to. Winner/s will be announced in the next printed edition of Gadona.

### CONTRIBUTIONS WELCOME!

GADONA E-Letter – The Electronic Voice of NCS is produced three times a year for the employees and clients of NCS.

We welcome your feedback and encourage your contributions in the form of articles and photos to: [newsletter@anitua.com.pg](mailto:newsletter@anitua.com.pg) or hand in your contributions to your Site Manager.

### CONTACT DETAILS

NCS Holdings Limited  
P O Box 707  
Port Moresby  
Papua New Guinea  
Phone: +675 3021 500



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