

Gadona

THE VOICE OF NCS

Issue 25 | June 2012

NCS supporting Claire Haus Crisis Centre for Children – see story on page 5

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Laura Baily, Country Manager PNG – World Bank on a recent edition of EMTV's 'Business PNG' program

NCS & Anitua commended by World Bank

On a recent edition of EMTV's 'Business PNG' program, the Anitua Group was commended by World Bank Country Manager, Laura Baily, as a stand out example of a successful, special and unique landowner company, and one of the best in PNG.

Special mention was also made of NCS, a subsidiary of the Anitua Group. Surveys carried out by the World Bank highlighted that the Anitua Group of Companies has the right commercial model, which is deemed critical to ongoing sustainability and success. Laura went on to explain that for landowner companies to be successful, they cannot behave as a social entity – but must have a clear and focused commercial model.

The Group's clear and explicit understanding of its business goals (operating alongside its clear social

goals) and its ability to attract senior talent who have a genuine commitment to development and a focus on building the skills of PNG workers have been key factors in the Group's success.

The Group was recognised for being able to grow and expand beyond the initial resource project that enabled the group to exist – to expand and diversify the businesses within the Group and to expand geographically throughout PNG.

This successful expansion and diversity of the Group's portfolio of businesses has contributed to providing sustainable jobs, training a large number of people and helped improve the quality of life of those in the communities in which we operate.

Being recognised by a prestigious entity, such as the World Bank is something we can all be truly proud of.



Meeting the challenge
every day

A word from the boss

Much has happened around NCS since our last edition of Gadona.

- A few months ago NCS acquired 50% of The Alliance Group (TAG) from Gulf Catering. As a result NCS now owns 100% of TAG and it, like NCS, has become a wholly owned PNG landowner company. This acquisition doubles the size of the NCS Group. TAG has achieved a great deal since its inception less than 2 years ago and the bringing together of TAG and NCS presents many opportunities for both organisations.
- TAG's involvement in the PNG/LNG project is largely conducted under two landowner joint ventures, the LABA Alliance Group and the Hides Alliance Group. NCS and TAG management will be working hard to ensure that our partners get the benefits of these exciting operations into the future. Our combined SHEs and Training teams are a powerful asset for the Group and are already firmly entrenched across both NCS and TAG.
- We welcomed Bob Nowak to the Group in April. Bob is the new General Manager of the TAG Group and he will bring his extensive catering and camp management skills to TAG.
- NCS safety record continues to grow across the Group and we will continue to place a very high emphasis on safety to

ensure our employees are kept safe and to meet our client's expectations on Safety First. In May our Lihir operations were audited by SAI Global and our HACCP and ISO9001 accreditation was again confirmed.

- In the early part of this year we also further increased our capabilities in the Training and Development of our people. Brad Harris, now heads up our training efforts across both skill development and supervisory training. For a number of years Brad has been actively involved in our apprenticeship programs as a William Angliss employee. We continue to have a strong relationship with William Angliss and they remain a key partner as we move forward.
- Sadly one of our long standing employees, Jesse Poloat passed away from natural causes in April. Jessie, who worked on Lihir, was a wonderful man and a great asset of our group. He will be missed both for his tireless efforts on NCS behalf and also for his friendship.
- As I travel around our many operations I continue to be delighted by the capability and commitment that our employees display. As an example on a recent visit to Lihir the Apprentice Chefs were tasked with providing a buffet dinner at the Social Club. The food and service was



outstanding and the only complaint we received was "that there was too much good food to choose from."

- You will notice that this edition of Gadona has a fresh 'new look'. We have taken the chance to update our look to represent the exciting new opportunities ahead for the group. Our new look also ties us visually to the wider Anitua Group, helping our clients understand that NCS and TAG are part of the most successful landowner group in PNG.

NCS people are our greatest asset and I look forward to continued support as we meet our challenges together in the future.

John Gethin-Jones
Group General Manager



January 2012

HIDDEN VALLEY
Giweai Gubungsu Camp Services
Abraham Joseph Catering
 PNGDF
Richard Rimba
Alois Abo
 RAIBUS
Helen Benoni Catering, Basamuk
Stanley Waso Catering, Kurumbukari

February 2012

HIDDEN VALLEY
Michael Kae Camp Services
Perason Palina Catering
 PNGDF
Titus Aureke
Kupe Akrik
 RAIBUS
Dominica Bainin Catering, Basamuk
Lillian Uttu Kurumbukari

March 2012

HIDDEN VALLEY
Unam Elia Camper Services
Martin Touwei Catering
 KAINANTU
Miti Kiramu Camps
Samson Moffi Catering
 PNGDF
Robert Tore
 RAIBUS
Solome Bob Catering, Basamuk
Miri Bruno Catering, Kurumbukari



Christina Freyberg and Sipora Gulas at the NCS stand

PROMOTING ALCOHOL AWARENESS & SAFE ALCOHOL USAGE

Successful Safety Week

An NCS client, Ramu Nico, recently promoted a safety week across their site, and NCS, always ready to support safety initiatives, organised a strong contribution from the Basamuk NCS team.

NCS arranged a booth to promote alcohol awareness, where they sold soft drinks and handed out information on safe alcohol usage.

Ramu Nico were impressed with our 'brilliant pro-active approach'.



OUR PEOPLE

Meet Ben Perrett

Catering Manager, NCS Hidden Valley

Ben joined the NCS team in January this year, bringing a wealth of experience.

His past roles have included such positions as Executive Chef, Purchasing Manager, Restaurant Owner Operator, Regional Executive Chef Momase and Highlands Regions PNG, and Chef Trainer.

He formerly owned and operated the 'Flavours' group of restaurants and catering operations in Far North Queensland, where he developed his favourite

culinary creation: green ant ice-cream.

Now based in Madang, Ben is proud to be on-board as Catering Manager with NCS Hidden Valley. He is looking forward to spending many exciting years here with the NCS team.

"Em I save long Tok Pisin gut tu nae m bai laik long stori na raun wantaim yupela long olgeta ples wok blo NCS sampela taim tu yah... Laikim yu!!"

April 2012

- HIDDEN VALLEY
- Sandy Giwei** Camp Services
- Yamo Kelson** Catering
- KAINANTU
- Jenny Tai** Camps
- Kompas Umpinke** Catering
- LIHIR
- Cathy Zikpursie** Catering
- Dorothy Tongop** Camp services
- Wendelyn Sormakil** Catering
- Betha Tommy** Camp Services
- PNGDF
- Jane Aisi**
- RAIBUS
- Samex Kube** Catering, Basamuk
- Melissa Daga** Catering, Kurumbukari

May 2012

- RAIBUS
- David Anitang John** Catering, Basamuk
- Muto Ta'ave** Catering, Kurumbukari

Stars of the quarter

- HIDDEN VALLEY
- KAINANTU
- Nancy Polas** Catering
- LIHIR
- Conrad Katapurea** Catering
- Josepha Pezbiah** Camp Services
- Petronila Lakasum** HR
- PNGDF
- Akava Kikila**
- RAIBUS
- Mensley Newman** Catering, Basamuk
- Greg Simon** Catering, Kurumbukari

Leading Stars

Month

FOR THE LOVE OF LEAGUE

The State of Origin Fever is on again!!!



From left to right
Ruben Isaac (pastry Chef),
Kagowe Yandi (Head Chef),
Xavier Masa (Executive Chef),
Simon Ruti (Pastry Chef),
Walter Edwin (Dining Room),
David Simeon (Dining Room),
Koumu Kumbe
(Dining Room Supervisor)
Back Row Bonny Ipisa (Cook).

The Maroons cake was made by
Pastry Chef Ruben Isaac (Man Morobe)
and Blues cake was made by
Simon Ruti (Man Hagen)



With Papua New Guinea's love of League, the recent first state of origin game provided NCS Hidden Valley's bakers an opportunity to put their skills to good use – by making delicious League cakes to serve up during half time. Rumour has it that the Blues cake was spiked with chilli powder

underneath the icing and that Rohan Price (Assistant Project Manager) was served the goal posts of the Maroons cake on a plate mid-game since he is a die-hard Blues supporter. It was a great evening, enjoyed by all – especially the Maroons supporters!

If you don't think it's safe, it probably isn't.



SEFTI EM I NAMBA WAN

5 key safety messages critical for ALL staff

- 1** Ting ting bipo yu wokim wok. Wokim Zero 3 Tasol.
- 2** Yu mas malalo gut bipo yu kam long wok. Sapos yu pilim skin tait tumas yu mas tok save long bos.
- 3** Itambu tru long operetim masin sapos yu nogat rait laisens.
- 4** Stopim wok sapos yu save i no sef.
- 5** Sapos yu nogat save yu mas askim bos.

NCS deploys GPS Vehicle Tracking

With Anitua Security Services' introduction of a sophisticated new vehicle tracking device into the PNG market, NCS was quick to deploy some of the first systems.

NCS and many in our team are now able to track where our vehicles have travelled, and our vehicles can be remotely disabled if required.

Online viewing capabilities allow owners to check a vehicle's location at any time.

Alcoholiser Locks are also able to be fitted to the system, requiring the driver to identify themselves and do a breath test on the fitted breath test unit. If the driver fails the test, the vehicle will not start and their details will be sent to the nominated manager.

Since the introduction of these units, Anitua Security Services have fitted a large number to vehicles across the country, including Lihir, Lae, Rabaul and Port Moresby.

As one happy customer recently reported after the theft of a company vehicle –

“The tracking device paid for itself in the first month! After a vehicle was stolen, we were able to immediately track it, and direct the police straight to it.”

The vehicle was recovered within the hour, without damage.

With NCS GPS Vehicle Tracking now in Lae and POM we are on the road to keeping our cars and people safer.

For more information on how these devices can benefit your business, contact graham.potter@anitua.com.pg or david.waninara@anitua.com.pg



Dorothy Kila and Violet Aopi spent time with some of the children at Claire Haus Crisis Centre for Children.

NCS Community Support

Recently we made our first donation to the Claire Haus Crisis Centre for Children. This picture is of Dorothy Kila with Jeremiah and another of the children.

Someone just dropped Jeremiah off at the gate – the centre did not know his name or what year he was born so they just guessed that he is a 2 year-old child and gave him a name. Sister Miriam extended the centres appreciation to the Management of NCS for their generosity of heart.

Claire Haus is an orphanage centre but as the government does not allow an orphanage centre they call it 'the transit centre for the children.' There are currently 18 children at the centre, 14 permanent residents and the other 4 children are going through processes with child welfare.

After spending time with the children Dorothy said

“as a mother, I personally want to thank NCS for this donation”. Dorothy went on to say that she finds it hard to contemplate that children can be left at the centre due to their parents passing away and feels sad that they have no relatives to look after them.

Supporting Claire Haus Crisis Centre is just another example of how NCS supports those within its communities.





HIDDEN VALLEY

5-year service awards

Three NCS staff have been recognised for their outstanding contribution to NCS with 5-year service awards.

These people have demonstrated considerable ability and commitment to their work and we acknowledge them for their high standards of service delivery.

Our proud service award recipients, shown with Ben Perrett (Catering Manager) & Rohan Price.

Peter Findlay General Manager Operations presented them with certificates and incentive monies in front of other NCS staff who applauded their achievement.

The presentation was concluded with words of gratitude from Kagowe Yandi our Local Head Chef.



COMMITTED TO TRAINING OUR PEOPLE

NCS Lihir focuses on training

NCS Lihir have invested in a new training centre to be opened in the near future. Built by Anitua Constructions in an existing building at Upper Londo, the centre consists of a training kitchen, classroom, office and resource facility. This new training centre will cater to the increased need for more qualified employees. Brad Harris, our new training manager will be using his experience to introduce a new learning management package to ensure all of our people get the training they

need and that the training is properly recorded and managed.

NCS recently had two apprentice programs with both Lihirians and national apprentices to qualify for the Australian Certificate III in Commercial Cookery.

Both training programs were completed at the end of March. A new intake of apprentices will start shortly. NCS are also running an Australian Certificate II Hospitality Course which is delivered by the William Angliss Institute, along



with training in food hygiene, HACCP training, first aid, literacy and numeracy.

NCS Lihir are looking to the future and offering our employees the opportunity to improve their capabilities to ensure a well trained, efficient and safe 'home grown', workforce.

A HEALTHY OUTLOOK

The many benefits of stopping smoking

Most smokers say they would like to quit, and may have tried at least once. Some are successful the first time, but many other people try a number of times before they finally give up for good.

Quitting smoking can be one of the most difficult, yet rewarding things a person can do.

We've put together some points that might help you make and manage your decision. Give it a go. As you can see from the facts, you'll soon feel a whole lot better.

Decide why you want to give up

Here are some good reasons:

- Reduce your risk of heart attack
- Feel fitter and not feel breathless
- Rid your body of nicotine and other unhealthy chemicals
- Have more money from not buying cigarettes
- Be a good example for your family
- Be healthier and live longer

How should I give up?

Understand why you smoke – the feelings, habits and addiction:

- Plan ways to deal with quitting
- Set a date to quit (not too far away)
- Ask friends and family to support you

Choose a way that works for you

- Stopping suddenly and completely is often successful
- Reduce the number of cigarettes smoked each day over two weeks

Confront your cravings

Understand why you smoke – the feelings, habits and addiction:

- Delay the urge to smoke
- Breathe deeply
- Sip water slowly
- Do something else

Remember

- Take one day at a time
- If alcohol and caffeine trigger your desire to smoke, avoid them at least in the short term
- Refuse if you are offered a cigarette
- You're getting healthier and fitter every day
- Reward yourself

Remind yourself

If you have a cigarette think about the reasons why you decided to quit. Think about what caused you to smoke this time and ways to deal with it in the future.

Even if you are only thinking about quitting, see your doctor for advice on how to quit.

For more information

Information featured in this article was referenced from the QuitNow website: www.quitnow.gov.au

In 1 week

Your sense of taste and smell improves

In 3 months

Your lung function begins to improve

In 5 years

Your risk of a stroke has dramatically decreased

In 8 hours

Excess carbon monoxide is out of your blood

In 12 weeks

Your lungs regain the ability to clean themselves

In 12 months

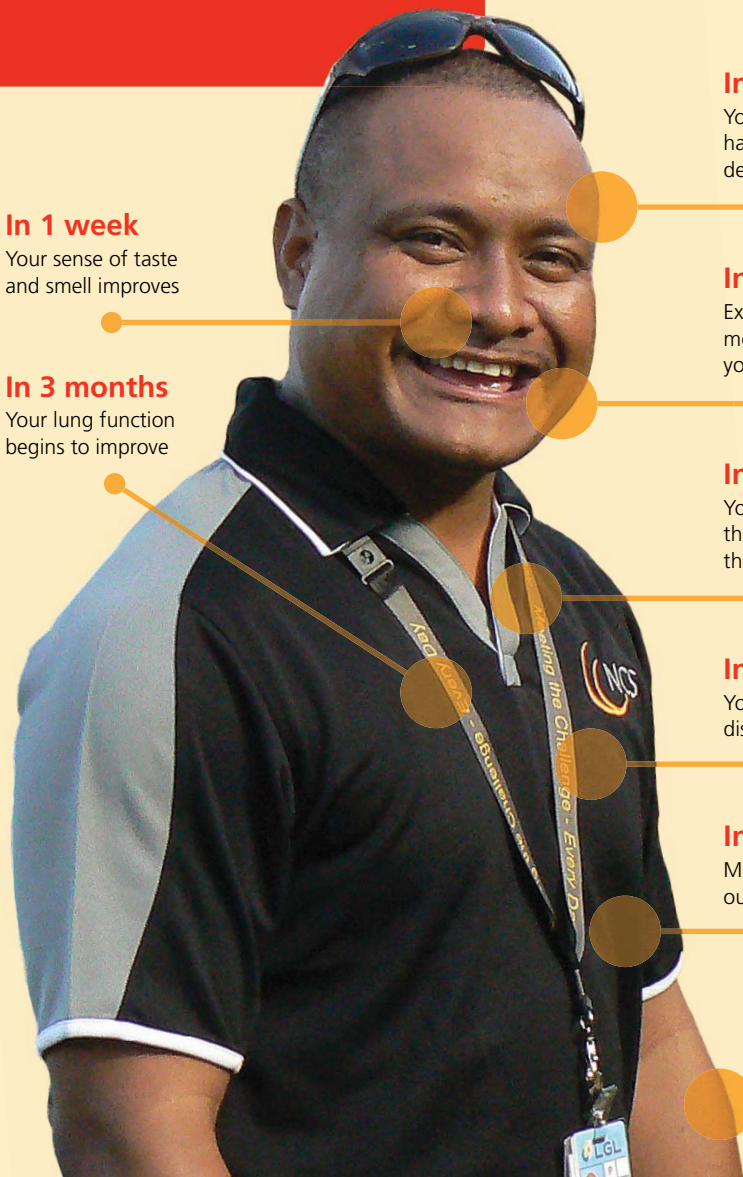
Your risk of heart disease has halved

In 5 days

Most nicotine is out of your body

In 1 year

A pack-a-day smoker will save over K5470





LIHIR FISHING COMP 2012

Felix retains his title

by Gus McKenzie

On the 19th May the 10th Annual Lihir Game fish competition was held, and was proudly sponsored by Dyno Nobel. After a slight hold up waiting for a marine radio the event eventually got away at around 6:30am, about 2 hours late!

The seas were calm with a light S.E. breeze. By midday, I was as cooked as a lobster and losing interest fast without a single hit. The afternoon wasn't much better. We only managed to land one small Mackerel for the day but at least were on the scoreboard.

Sunday started off in better fashion, decent strikes and hook-ups but

unfortunately between the Sharks, traces breaking and dropping the odd fish at the side of the boat we struggled to land a fish. Felix the 5-time Champion Angler still remained calm.

At 2:30pm I was hoping for some sort of Miracle. Some activity was spotted in the distance. We ditched the commercial lures and used the home made specials. It wasn't long and we were hauling in two at a time – tuna and yellow fin. Within the hour 12 fish were landed, enough for Felix to retain his title for another year.

Congratulations Felix.

Catering team at Wafi

The Wafi Golpu project is located in the rugged mountains of Mumeng in Morobe Province, approximately 1½ hours northwest of Nadzab airport.

Wafi is believed to contain the largest deposits of gold and copper in the Southern Hemisphere. Wafi Golpu actually means "Wafi Gold Overflowing" in tok ples. NCS caters for approximately 300 men at the current camp.

A new camp at Babwarf is expected to accommodate upwards of 500 men.

Since NCS started catering to the Wafi project, in September 2011, they have ensured consistent quality and service delivery.



John Hosea and the TEAM at Wafi

A number of qualified chefs ensure the meals served are of a high standard, regardless of the remoteness of the camp. Another example of NCS Meeting the Challenge – Every Day!

Accidents hurt – safety doesn't



A new era in Safety Management

A new era in Safety Management has commenced at Anitua and NCS with the recent employment of several safety management professionals to help us make safety TOP priority!

We have also introduced an employee safety awards program to encourage and recognise workers' safety achievements and innovations, with our first ever Safety Awards Evening planned for late 2012.

A key appointment in Anitua's new focus on safety was made in March when we welcomed Dan Simpson as our Group Manager for Safety. Dan has over 15 years experience in a variety of safety roles and across several countries.

Most of his experience has been in mining (surface and underground).

With a group-wide Safety Management Plan, Dan will ensure that everyone in the Anitua Group takes safety seriously.

A key focus is improving safety systems, processes & operations at Anitua Mining Services & Anitua Radial Drilling Services.

Dan already has good news to report on, with the redesign and integration of the mud pump and accumulator set up for ARDS resulting in improved ergonomics and increased efficiency. It is also more environmentally friendly due to the reduction of 3 diesel engines to one. This innovation will be entered into NML's

annual innovation awards for 2012.

Dan has also noted a positive increase in fatigue assessment forms and hazard reports. Remember – Every hazard reported and acted upon is potentially an incident averted. As such, EVERYONE must focus on their hazard identification and reporting.

In addition to being responsible for 'getting safety right' across Anitua and NCS businesses, Dan is working on developing safety synergies with clients and business partners.

We'll look forward to hearing about Dan's progress and his plans for safety across the Anitua Group at our Safety Awards evening later this year.



Ian Banono completed training for all three Safety Officer Levels (SOL) gaining scores of SOL1 97% SOL2 98% SOL3 100%



John Robin completed training for the first two Safety Officer Levels (SOL) gaining scores of SOL1 93% SOL2 88%



Felicity Reu completed training for the first two Safety Officer Levels (SOL) gaining scores of SOL1 96% SOL2 99%



Zaralyn Yakopa completed training for the first two Safety Officer Levels (SOL) gaining scores of SOL1 99% SOL2 99%

DEVELOPING OUR PEOPLE THROUGH ONGOING TRAINING

HSE&Q Staff training

Our strong commitment and support for training has seen many of our team participating in and completing training.

HSE&Q training has been a priority with 4 Lihir staff (featured at left) recently gaining high distinctions in external safety training.

Ian Banono, Zaralyn Yakopa of NCS Lihir, Eke Kende of NCS Mainland, Vincent Varapik and James Keheng of NCS Pom, recently attended Food Safety Management & Internal Auditing Courses run by NCSI Australia in Port Moresby.

The training, with participants from other organisations, provided an opportunity to share and gain greater understanding and knowledge.

Participants from organisations across PNG with Trainer Tom Floyd of NCSI Australia



NEW NAME, NEW BEGINNING

NCS Properties becomes Anitua Constructions

In line with the corporate branding of the Anitua Group, NCS Properties is changing its name to *Anitua Constructions*.

There are three significant reasons for the change of name.

Firstly, the name change aligns the company with the rest of the Anitua group, and focuses on the company's

main reason for being, which is construction, not hospitality.

Secondly, the name change ensures that the NCS brand is not diluted or confused by companies providing services that are not part of NCS' core business focus. (NCS Holdings represents the remote site management and commercial

hospitality arm of the Anitua Group).

And thirdly, the name change capitalises on the strong brand identity of the Anitua Group.

The name change is a new beginning for the company, as it streamlines its operations and gears up for expansion off Lihir.



RECIPE

East New Britain Aigir

(Serve 12 people)

Ingredients

- 2 whole chickens cut into 8 pieces
- 3 litres of milk from 3 coconuts
- 4 cloves of chopped garlic
- 3 maggi cubes
- 1 tablespoon of salt
- 1 tablespoon of chopped ginger
- 8 shallots
- 3 bundles of clean Aibika
- 7 pieces of stone (smooth and clean)
- Medium size pot with tight fitting lid

Method

- 1 Pre heat the stones on fire until hot.
- 2 Prepare all ingredients, place in cooking pot and set aside.
- 3 When stones are hot and ready, remove each stone from the fire, quickly dip into clean water to remove ashes, and then place each stone in between the ingredients in the pot. Place the lid on the pot to keep all steam in.
- 4 Simmer for 45 minutes or until the chicken is cooked (check once or twice while cooking).
- 5 Remove stones from mixture and serve with banana or steamed rice.





NCS Morobe supports celebration at Coca Cola

NCS Lae recently supported one of our major clients, Coca Cola, by hosting a special BBQ function to celebrate a visit by Coca Cola Amatil's CEO. NCS not only provides lunch and dinner for Coca Cola employees, but often caters to special functions – be it a simple BBQ or a formal silver service dinner event.



Hidden Valley staff complete food hygiene training



Nineteen staff from NCS Hidden Valley recently participated in Food Hygiene training, conducted by James Keheng. Food hygiene training is a critical part of NCS's day to day operations and is just another way that NCS continues to invest in its most important asset – its STAFF.

From left to right

Front – Som Eliudia, Lovi Baki, Timai Joseph

Second Row – Michael Mowi, Koumu Kumbe, Buka Ku, Monica Gregory, Kitty Kana

Third Row – Emilia Zapama, Weno Apel, Lima Maxwell, Salame Brown

Back Row – Anton Sak, David Singwob, Kola Oteme, Walter Edwin, Bonnie Ipsa, George Lomon, David Simeon

A TRUE SUCCESS STORY FOR A PNG COMPANY

TAG becomes 100% owned by NCS

We are pleased to announce that on Tuesday 27th March 2012 NCS Holdings Ltd and GCC Services PNG Ltd reached an agreement for the transfer of all remaining shares of The Alliance Management Group Ltd (TAG) to NCS Holdings Ltd.

The Directors and Management of Anitua, NCS Holdings Ltd and TAG are very excited about this important milestone which transforms TAG into a wholly owned Papua New Guinean Company.

The change of ownership offers both NCS and TAG the opportunity to truly unite their strengths and ultimately provide greater service quality to their customers in Papua New Guinea whilst realizing additional opportunities for growth and development.

We would like to thank CJJV for its continued support towards TAG and its subsidiary companies, LABA Alliance Group Ltd and Hides Alliance Group Ltd. Now more than ever we are committed to supplying quality services in a safe and responsible manner.

NCS, Anitua and TAG management and all our employees are fully dedicated to the achievement and delivery of our service agreements and to the future development of our group of companies and its people.

We look forward to continue strengthening our mutually beneficial relationship at the beginning of this new chapter of the NCS story.



CONTRIBUTIONS WELCOME! CONTACT DETAILS

GADONA – The Voice of NCS is produced three times a year for the employees and the clients of NCS.

We welcome your feedback and encourage your contributions in the form of articles and photos to:

newsletter@anitua.com.pg or hand in your contributions to your site manager.

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NCS is part of the Anitua group – a diverse range of specialised companies complementing and supporting each other to provide value to organisations across many industries.